# BARRIE POLICE SERVICES BOARD MEETING

## OPEN SESSION AGENDA

**THURSDAY, October 17, 2019**  
**9:00 A.M. – 10:00 A.M.**

BARRIE POLICE H.Q. – DSF CAMERON ROOM  
29 SPERLING DRIVE, BARRIE, ON

---

## AGENDA ITEMS:

<table>
<thead>
<tr>
<th>ITEM</th>
<th>TOPIC</th>
<th>LEAD</th>
<th>TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Call to Order</td>
<td>Chair</td>
<td>1 Min</td>
</tr>
</tbody>
</table>

## MEETING OPENING:

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2.</td>
<td>Motion to Approve the Agenda</td>
<td>Chair</td>
<td>2 Min</td>
</tr>
</tbody>
</table>

*Motion to approve the agenda for the October 17, 2019 open Board meeting*  
*Motion to approve the open minutes from the September 19, 2019 Board meeting*

## PRESENTATION

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>5.</td>
<td>Strategic Plan Update</td>
<td>Inspector Allan Staff Sergeant Gates Dana Stott</td>
<td>20 Min</td>
</tr>
</tbody>
</table>

## ITEMS TO BE RECEIVED:

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>6.</td>
<td>Report on Statistics</td>
<td>Chair</td>
<td>5 Min</td>
</tr>
<tr>
<td>7.</td>
<td>Barrie Simcoe Emergency Service Campus - Update</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Staff Acknowledgements</td>
<td>Chair</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Budget Variance (as of September 30, 2019)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Motion to approve items to be received*
### ITEMS FOR DISCUSSION:

<table>
<thead>
<tr>
<th>Item</th>
<th>Title</th>
<th>Presenter</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.</td>
<td>Records Check Fees for Volunteers</td>
<td>Chief/ Nicole Lees, Records Manager</td>
<td>5 Mins</td>
</tr>
<tr>
<td>12.</td>
<td>Neighbourhood Policing Model</td>
<td>Inspector Burke</td>
<td>10 Min</td>
</tr>
</tbody>
</table>

### MEETING CLOSING:

<table>
<thead>
<tr>
<th>Item</th>
<th>Title</th>
<th>Presenter</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.</td>
<td>Next Board Meeting – Thursday November 21, 2019</td>
<td>Chair</td>
<td>2 Min</td>
</tr>
<tr>
<td>14.</td>
<td>Adjournment</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Motion to adjourn*
The Police Services Act, Regulation 3/99, s. 30 (1) requires that all Police Services Boards in the Province of Ontario prepare a Strategic Business Plan once every three years to guide the delivery of policing services to the community.

**Background**

The development of the 2017-2019 Strategic Business Plan was a comprehensive process that included extensive internal and external consultation using a variety of methods.

Throughout the planning process new strategies were developed in order to help the Service meet the needs of the community and keeping in line with our primary priority of ‘Ensuring public safety and security’. Our Service continually endeavours to improve upon its efficiencies and effectiveness as an organization collectively working towards meeting our goals and objectives.

**Overview**

Each goal is supported by strategic objectives followed by success indicators. In addition to the success indicators attached to each objective, an accountability framework was developed and monitored by the Barrie Police Service’s (BPS) Leadership Team and the Barrie Police Services Board. This framework helps ensure the goals and actions within the Strategic Business Plan are being evaluated, implemented and on target.

Our strategic goals remain the same from previous years as we continue to enhance our efforts on:

1. Ensure Public Safety
2. Enhance Community Mobilization
3. Develop and Engage our People
4. Promote Organizational Sustainability
5. Deliver Quality Service
In 2019 BPS has been actively involved in 54 initiatives contributing to our strategic goals (See Appendix A). Of the 54 initiatives, 34 have been completed, 19 initiatives are “in progress” and will be completed or carried over into 2020 and one initiative was put on hold and is currently being reviewed and assessed for use in our 2020-2022 Strategic Plan.

BPS has identified 22 of these initiatives as “continuous”, indicating that they will be adopted as good practice and will continue into the 2020-2022 Strategic Plan. Some examples include Project Lifesaver, a system that combines radio technology with a coordinated police response to locate wandering vulnerable persons and Citizen Police Academy, an eight-session program that provides an in-depth understanding of the Barrie Police Service.

The chart below highlights how the 54 initiatives are organized under each strategic goal and successfully work together to enhance our community by providing professional, accountable and sustainable policing services.

![2019 Initiatives By Goal Chart]
In addition to our on-going initiatives the Barrie Police Service also distributed an internal satisfaction survey for all BPS members. In total 162 members contributed to the survey and helped us gather constructive feedback from all members; sworn and civilian.

Highlights from the internal survey were:

- 93% of respondents strongly agreed or agreed that a good relationship between BPS and the community is important.
- 86% of respondents strongly agreed or agreed that BPS should have more opportunities for members to receive specialized training.
- 77% of respondents strongly agreed or agreed that BPS provides the right equipment to do work safely and effectively.
- 76% of respondents strongly agreed or agreed that they are proud to work for BPS.

For a quick snapshot from our internal survey and highlight from our 2017-2019 Strategic Business Plan see attached Appendix B.
Conclusion

The 2017-2019 Strategic Business Plan is a living document and a culmination of our Service's goals, objectives and actions. As the 2017-2019 Strategic Business Plan draws to conclusion at the end of this year, we are taking this opportunity to review the results of this plan and strategize about how to make the 2020-2022 Strategic Plan a more effective planning tool that provides direction and inspiration to the Barrie Police Service. We have identified four areas of improvement for our 2020-2022 Strategic Plan which includes creating a more plain language document that focuses on accurate data gathering, increased communication and collaboration and a streamlined Service wide approach to program and project development. Highlights can be found in the attached Appendix B.

Recommendation

The Barrie Police Services Board receives this report for information.

Prepared By:

Dana Stott #10619
Strategic Planner
Executive Services
Overtime

Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>2102</td>
</tr>
<tr>
<td>September 2019</td>
<td>2072</td>
</tr>
<tr>
<td>Percent of Change</td>
<td>-1%</td>
</tr>
</tbody>
</table>

Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>3160</td>
</tr>
<tr>
<td>September 2019</td>
<td>2072</td>
</tr>
<tr>
<td>Percent of Change</td>
<td>-34%</td>
</tr>
</tbody>
</table>

Year to Date 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>19957</td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>19198</td>
</tr>
<tr>
<td>Percent of Change</td>
<td>-4%</td>
</tr>
</tbody>
</table>
PON’s

Month to Month
2019

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>August</td>
<td>817</td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>1638</td>
<td></td>
</tr>
</tbody>
</table>

Percent Of Change 100%

Year to Year
2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>September</td>
<td>1638</td>
<td>617</td>
</tr>
</tbody>
</table>

Percent Of Change 165%

Year to Date
2019

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept</td>
<td>5910</td>
</tr>
<tr>
<td></td>
<td>9925</td>
</tr>
</tbody>
</table>

Percent Of Change 68%
### Violent Crime

#### Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Number</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>110</td>
<td></td>
</tr>
<tr>
<td>September 2019</td>
<td>147</td>
<td>34%</td>
</tr>
</tbody>
</table>

#### Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Number</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td>September 2019</td>
<td>147</td>
<td>23%</td>
</tr>
</tbody>
</table>

#### Year to Date 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Number</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>1146</td>
<td></td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>1186</td>
<td>3.5%</td>
</tr>
</tbody>
</table>
Break & Enters

<table>
<thead>
<tr>
<th>Commercial vs Residential</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Sept 2019 Commercial</td>
<td>16</td>
</tr>
<tr>
<td>Sept 2019 Residential</td>
<td>21</td>
</tr>
<tr>
<td><strong>Total August</strong></td>
<td><strong>37</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Month to Month 2019</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>36</td>
</tr>
<tr>
<td>September 2019</td>
<td>37</td>
</tr>
<tr>
<td><strong>Percent of Change</strong></td>
<td><strong>3%</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year to Year 2018/2019</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>34</td>
</tr>
<tr>
<td>September 2019</td>
<td>37</td>
</tr>
<tr>
<td><strong>Percent Of Change</strong></td>
<td><strong>9%</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year to Date 2019</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>328</td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>276</td>
</tr>
<tr>
<td><strong>Percent Of Change</strong></td>
<td><strong>-16%</strong></td>
</tr>
</tbody>
</table>
# Theft of Motor Vehicles

## Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Count</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>17</td>
<td>-12%</td>
</tr>
<tr>
<td>September 2019</td>
<td>15</td>
<td></td>
</tr>
</tbody>
</table>

## Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Count</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>September 2019</td>
<td>15</td>
<td>50%</td>
</tr>
</tbody>
</table>

## Year to Date 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Count</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>112</td>
<td></td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>123</td>
<td>10%</td>
</tr>
</tbody>
</table>
Impaired Driving

**Month to Month 2019**
- August 2019: 40
- September 2019: 39
- Percent of Change: -3%

**Year to Year 2018/2019**
- September 2018: 14
- September 2019: 39
- Percent Of Change: 178%

**Year to Date 2019**
- Jan – Sept 2018: 127
- Jan – Sept 2019: 300
- Percent Of Change: 136%
Drugs

**Month to Month 2019**

- August 2019: 41
- September 2019: 49
- **Percent of Change**: 20%

**Year to Year 2018/2019**

- September 2018: 22
- September 2019: 49
- **Percent Of Change**: 123%

**Year to Date 2019**

- Jan – Sept 2018: 303
- Jan – Sept 2019: 248
- **Percent Of Change**: -18%
Theft from Motor Vehicles

**Month to Month 2019**
- August 2019: 45
- September 2019: 63
- **Percent of Change**: 40%

**Year to Year 2018/2019**
- September 2018: 13
- September 2019: 63
- **Percent Of Change**: 385%

**Year to Date 2019**
- Jan – Sept 2018: 219
- Jan – Sept 2019: 330
- **Percent Of Change**: 51%
## Mischief

### Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>51</td>
</tr>
<tr>
<td>September 2019</td>
<td>57</td>
</tr>
</tbody>
</table>

**Percent of Change** 12%

### Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>2018</th>
<th>2019</th>
<th>Percent of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>40</td>
<td></td>
<td></td>
</tr>
<tr>
<td>September 2019</td>
<td>57</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Percent Of Change** 43%

### Year to Date 2019

<table>
<thead>
<tr>
<th>Period</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>465</td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>472</td>
</tr>
</tbody>
</table>

**Percent Of Change** 1.5%
# Calls for Service

## Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Calls for Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>6596</td>
</tr>
<tr>
<td>September 2019</td>
<td>6675</td>
</tr>
<tr>
<td><strong>Percent of Change</strong></td>
<td><strong>1%</strong></td>
</tr>
</tbody>
</table>

## Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Calls for Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>5567</td>
</tr>
<tr>
<td>September 2019</td>
<td>6675</td>
</tr>
<tr>
<td><strong>Percent Of Change</strong></td>
<td><strong>20%</strong></td>
</tr>
</tbody>
</table>

## Year to Date 2019

<table>
<thead>
<tr>
<th>Period</th>
<th>Calls for Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan – Sept 2018</td>
<td>49052</td>
</tr>
<tr>
<td>Jan – Sept 2019</td>
<td>55558</td>
</tr>
<tr>
<td><strong>Percent Of Change</strong></td>
<td><strong>13%</strong></td>
</tr>
</tbody>
</table>
Criminal vs Non-Criminal
Month to Month

<table>
<thead>
<tr>
<th>Month</th>
<th>2018 Criminal</th>
<th>2019 Criminal</th>
<th>2018 Non-Criminal</th>
<th>2019 Non-Criminal</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>February</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>March</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>April</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>May</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>July</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>August</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>September</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>October</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>November</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>December</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Calls for Service

Criminal 2018/2019

- September 2018: 12202
- September 2019: 11922
- Percent Of Change: -2%

Non-Criminal 2018/2019

- September 2018: 36849
- September 2019: 43636
- Percent Of Change: 18%
Clearance Rates

Month to Month 2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Clearance Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2019</td>
<td>71.8</td>
</tr>
<tr>
<td>September 2019</td>
<td>71.2</td>
</tr>
</tbody>
</table>

Percent of Change: -1%

Year to Year 2018/2019

<table>
<thead>
<tr>
<th>Month</th>
<th>Clearance Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>87.1</td>
</tr>
<tr>
<td>September 2019</td>
<td>71.2</td>
</tr>
</tbody>
</table>

Percent Of Change: -18%
## Staffing Levels

<table>
<thead>
<tr>
<th></th>
<th>Sworn</th>
<th>Civilian</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized Strength</td>
<td>241</td>
<td>116</td>
</tr>
<tr>
<td>Open Positions</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>Actual Strength</td>
<td>240</td>
<td>124</td>
</tr>
<tr>
<td>Less permanent no use of force</td>
<td>-2</td>
<td>-2</td>
</tr>
<tr>
<td>Less permanent WSIB</td>
<td>-9</td>
<td>3</td>
</tr>
<tr>
<td>Less suspended</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Total Deployable</strong></td>
<td><strong>228</strong></td>
<td><strong>119</strong></td>
</tr>
<tr>
<td><strong>94.61%</strong></td>
<td></td>
<td><strong>102.59%</strong></td>
</tr>
</tbody>
</table>
BARRIE POLICE SERVICES BOARD REPORT
OPEN

TO: Barrie Police Services Board
FROM: Chief Kimberley Greenwood
DATE: October 9, 2019

SUBJECT: Barrie Simcoe Emergency Service Campus Update - OPEN

Background:

Please find the Barrie Simcoe Emergency Service Campus Update for the monthly Barrie Police Service Board Report below.

September 2019 Progress Updates:

- Curbing and paving of parking areas is well underway. Final asphalt coat and line painting remain.
- Site landscaping is progressing quickly. Topsoil is being moved around the property along with tree and shrub planting which is over halfway complete.
- Architectural metal siding on Building A is nearly complete.
- Brick veneer installation is complete on the West elevation of Building A along Fairview road, and continues along the South and East building facades.
- Interior finishes on Level 3 and 4 are well underway with millwork beginning and the walls are awaiting a final coat of paint.
- Building C overhead doors are installed along with in floor radiant heating and the concrete flooring has been poured.
- Wall and floor tiling is in progress throughout all washrooms.
- All finished floor and ceiling systems are installed on Levels 3 and 4 and progressing well on Levels 1 and 2.
- Start-up of mechanical and electrical equipment are in progress in anticipation of winter heating.
- All exterior glass is now complete.
Next Priorities:

- Topping asphalt to come in next few weeks to complete the finish coat on all parking areas.
- Landscape seeding is beginning this week along with planting beds and trees on the West.
- Exterior flatwork to begin; sidewalks, islands, etc.
- Building commissioning will progress for all mechanical and electrical equipment.
- Atrium work will continue with the start of interior mudding and taping for the drywall.
- Progress with Floor finishes on Level 1 and 2 along with the atrium.
- Moving and Planning Services Contract to be awarded.
- City staff lead a 5-10 minute presentation to City Council on Monday, September 30th to update on general schedule, scope, and cost.
- Mollard Court road work to begin.

Prepared by:

Nora Puro
Co-op Student Facilities Development
City of Barrie
**Background**

Staff Acknowledgements received for September 2019.

<table>
<thead>
<tr>
<th>EMPLOYEE</th>
<th>FROM WHOM</th>
<th>COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Constable Ford</td>
<td>Sergeant Furlong</td>
<td>Sergeant Furlong commended both Constable Ford and Constable Keers for taking initiative to assist a relatively new officer on a traffic stop for safety purposes. They also assisted with the investigation and search of the vehicle which led to the locating a firearm and drugs.</td>
</tr>
<tr>
<td>Constable Keers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Constable Graber</td>
<td>Barrie Resident</td>
<td>Constable Graber was thanked for his acts of kindness and compassion to assist a Barrie resident when her mother was in medical distress.</td>
</tr>
<tr>
<td>Constable Danaj</td>
<td>Occupational Health</td>
<td>An email was received acknowledging the assistance and appreciation of Constable Danaj and Constable Nicolle at a Ministry of Labour investigation at a trench collapse.</td>
</tr>
<tr>
<td>Constable Nicolle</td>
<td>and Safety Inspector</td>
<td></td>
</tr>
<tr>
<td>Constable Brickell</td>
<td>Barrie Resident</td>
<td></td>
</tr>
<tr>
<td>----------------------------</td>
<td>-------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A Barrie Resident thanked Constable Brickell using the</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Complement a Member feature on our new Barrie Police Service</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Website. Constable Brickell was thanked for being kind and</td>
<td></td>
</tr>
<tr>
<td></td>
<td>listening when the resident was upset over a family issue.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>“I left the station feeling much better and couldn’t help</td>
<td></td>
</tr>
<tr>
<td></td>
<td>but think about how kind and helpful he was”</td>
<td></td>
</tr>
<tr>
<td>Constable Barkley</td>
<td>Staff Sergeant Taylor</td>
<td></td>
</tr>
<tr>
<td>Constable Bovair</td>
<td>On September 29th, the Barrie Drug Awareness Partnership</td>
<td></td>
</tr>
<tr>
<td>Constable Graham</td>
<td>along with the Downtown Core Community hosed the Inaugural</td>
<td></td>
</tr>
<tr>
<td>Constable Nicholson</td>
<td>Barrie CommUNITY Day at Queens Park. Members from the</td>
<td></td>
</tr>
<tr>
<td>Ms. Borneman, Records Clerk</td>
<td>Barrie Police Service were thanked for attending and</td>
<td></td>
</tr>
<tr>
<td>Retired Special Constable Borneman</td>
<td>participating in the event</td>
<td></td>
</tr>
<tr>
<td>Auxiliary Constable Morrison</td>
<td>representing the Barrie Police Service. “It was greatly</td>
<td></td>
</tr>
<tr>
<td>Special Constable Benoit</td>
<td>appreciated by the organizing committee and the members of</td>
<td></td>
</tr>
<tr>
<td>Ms. Morton, Records Clerk</td>
<td>the Core Community Group.</td>
<td></td>
</tr>
<tr>
<td>Mr. Raynor, Information Technology</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Constable Osborne</td>
<td>Barrie Native Friendship Centre</td>
<td></td>
</tr>
<tr>
<td>Constable Westcott</td>
<td>Constable Osborne and Constable Westcott were acknowledged</td>
<td></td>
</tr>
<tr>
<td></td>
<td>for assisting a client with significant mental health issues</td>
<td></td>
</tr>
<tr>
<td></td>
<td>and confirming he was safe and received a ride back to his</td>
<td></td>
</tr>
<tr>
<td></td>
<td>group home in Hamilton.</td>
<td></td>
</tr>
<tr>
<td>Constable Abofs</td>
<td>Sergeant Jackson</td>
<td></td>
</tr>
<tr>
<td>Canine Serge</td>
<td>On September 21, Constable Abofs and Canine Serge began</td>
<td></td>
</tr>
<tr>
<td></td>
<td>to track a missing injured female and within 5 minutes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>located her. PC Abofs was thanked for quickly locating the</td>
<td></td>
</tr>
<tr>
<td></td>
<td>missing female quite possibly saving her life.</td>
<td></td>
</tr>
</tbody>
</table>

**Recommendation**

The Board receive this report for information.

**Prepared by:**

Sarah Young #9049
Executive Assistant
The following is the Open Professional Standards Report covering September 2019 which includes Public Complaints and OIPRD Investigations for outside services.

**Action Required**
Please review for your information.

**Financial Impact**
No immediate impact.
### 1. Public Complaint Summary:

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Complaint Number:</strong></td>
<td>PC 2019-03</td>
</tr>
<tr>
<td><strong>Date Filed to OIPRD:</strong></td>
<td>February 4, 2019</td>
</tr>
<tr>
<td><strong>Received by PSB:</strong></td>
<td>February 27, 2019</td>
</tr>
<tr>
<td><strong>Conduct Complaint:</strong></td>
<td>Excessive Use of Force</td>
</tr>
<tr>
<td><strong>Allegation Date:</strong></td>
<td>January 26, 2019</td>
</tr>
<tr>
<td><strong>Investigation Update:</strong></td>
<td>This incident is currently being investigated by the SIU. Professional Standards investigation will be on hold pending the outcome of the SIU investigation.</td>
</tr>
<tr>
<td><strong>Initial Complaint Summary:</strong></td>
<td>The Complainant was arrested for a domestic incident at his home. He was intoxicated and confrontational with police. While being handcuffed the Complainant was resisting and as a result suffered an injury to his arm.</td>
</tr>
<tr>
<td><strong>Disposition:</strong></td>
<td>Investigation Pending SIU investigation</td>
</tr>
<tr>
<td><strong>Date Closed:</strong></td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Complaint Timeline:</strong></td>
<td>Seven (7) months, three (3) days - Open investigation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Complaint Number:</strong></td>
<td>PC 2019-05</td>
</tr>
<tr>
<td><strong>Date Filed to OIPRD:</strong></td>
<td>February 5, 2019</td>
</tr>
<tr>
<td><strong>Received by PSB:</strong></td>
<td>February 27, 2019</td>
</tr>
<tr>
<td><strong>Conduct Complaint:</strong></td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td><strong>Allegation Date:</strong></td>
<td>November 4, 2018</td>
</tr>
<tr>
<td><strong>Investigation Update:</strong></td>
<td>Unsubstantiated - Investigation completed on April 29, 2019. The OIPRD has advised the Service that the Complainant has requested a review of the investigation.</td>
</tr>
<tr>
<td><strong>Initial Complaint Summary:</strong></td>
<td>The Complainant advises that while he was in the hospital the officer attended his room and was confrontational and antagonistic.</td>
</tr>
<tr>
<td><strong>Disposition:</strong></td>
<td>Pending - OIPRD Disposition after review</td>
</tr>
<tr>
<td><strong>Date Closed:</strong></td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Complaint Timeline:</strong></td>
<td>Seven (7) months, three (3) days. Professional Standards investigation completed in two (2) months, two (2) days.</td>
</tr>
<tr>
<td>Complaint Number:</td>
<td>PC 2019-08</td>
</tr>
<tr>
<td>------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Date Filed to OIPRD:</td>
<td>February 6, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>April 1, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Excessive Use of Force</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>December 28-29, 2018</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant states that during the course of his arrest the officers used excessive force. He further states that when he was released from the police station he was followed by an officer and harassed.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Concluded - File closed by the OIPRD</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>September 11, 2019</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>Five (5) months, 10 days. Professional Standards investigation completed in three (3) months.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complaint Number:</th>
<th>PC 2019-23</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Filed to OIPRD:</td>
<td>May 28, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>July 23, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Excessive Use of Force</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>February 27, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Final Report being authored.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant advises that she was pulled over for a traffic stop, forcibly removed from the vehicle, dragged to the police car where she was thrown into the vehicle. She further states that she was searched without a female officer present.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>Two (2) months, seven (7) days - Open Investigation.</td>
</tr>
<tr>
<td>Complaint Number:</td>
<td>PC 2019-24</td>
</tr>
<tr>
<td>------------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>Date Filed to OIPRD:</td>
<td>April 15, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>July 29, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>April 11, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>This Complaint was handled by way of the Customer Service Resolution (CSR). The CSR process was completed on August 30, 2019; all parties met and came to an understanding.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant advises that while dealing with a “he said she said” issue involving her teenage son and a female party, the officer did not give her son the opportunity to give his side. She states that the officer was belligerent and rude to her.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Pending - OIPRD disposition</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>Two (2) months, one (1) day. Professional Standards investigation completed in one (1) month, one (1) day.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complaint Number:</th>
<th>PC 2019-25</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Filed to OIPRD:</td>
<td>July 15, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>July 31, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>June 25, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Resolved - Via Informal Resolution agreed to on September 9, 2019. The Complainant was satisfied that the officer would be spoken to regarding how abrupt he was over the phone.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant advises that she had contacted the Barrie Police as she had learned that her brother, whom had been previously missing, had returned. She states that when speaking with the officer he was rude and yelled at her.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Pending - OIPRD disposition</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>Two (2) months. Professional Standards investigation completed in one (1) month, nine (9) days.</td>
</tr>
<tr>
<td>Complaint Number:</td>
<td>PC 2019-27</td>
</tr>
<tr>
<td>-------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Date Filed to OIPRD:</td>
<td>June 19, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>August 15, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>January 26, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Opening stages of investigation.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant states that upon exiting his vehicle, he was surrounded by officers, searched and detained. The Complainant believes this occurred due to the fact that he is non-white and that the police thought that he was a suspect in a robbery which had occurred previously.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>One month, 15 days - Open Investigation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complaint Number:</th>
<th>PC 2019-29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Filed to OIPRD:</td>
<td>August 1, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>August 21, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>January 26, 2019 - March 7, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Resolved - Via Informal Resolution on August 29, 2019. After meeting with investigators, the Complainant has a better understanding of the officers’ actions and was satisfied with the outcome.</td>
</tr>
<tr>
<td>Summary:</td>
<td>The Complainant contacted police after learning that the person she was dating possessed disturbing images on his computer. She states that the officer, after removing the images, neglected to remove a file; further she felt that she was not offered any victims assistance after the incident.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Conclusion Pending OIPRD disposition</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>One (1) month, nine (9) days. Professional Standards investigation completed in eight (8) days.</td>
</tr>
<tr>
<td>Complaint Number:</td>
<td>PC 2019-30</td>
</tr>
<tr>
<td>------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>Date Filed to OIPRD:</td>
<td>July 29, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>September 3, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>July 26, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Opening stages of investigation.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant states that the officers attended his residence and demanded to talk to his girlfriend, he advises that they were separated and that his girlfriend was made to stand on the front porch in her underwear.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>27 days - Open Investigation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complaint Number:</th>
<th>PC 2019-31</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Filed to OIPRD:</td>
<td>March 19, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>September 4, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Neglect of Duty</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>February 20, 2019 - March 19, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>This complaint was screened in as a Customer Service Resolution (CSR). Investigators believe that the Complainant’s allegations will warrant a complete investigation, therefore it will be sent back to the OIPRD for re-screening.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant advises that one of her employees had been stealing from her business. She contacted the officers who advised her that it was a civil matter and that the police would not investigate despite her evidence.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>26 days - Open Investigation.</td>
</tr>
<tr>
<td>Complaint Number:</td>
<td>PC 2019-32</td>
</tr>
<tr>
<td>------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Date Filed to OIPRD:</td>
<td>May 21, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>September 4, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>May 21, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>This complaint will be handled via a Customer Service Resolution (CSR) Opening stages of investigation.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant advises that while driving she approached an intersection that was marked with traffic cones. She did not believe that the road was blocked off and proceeded through; at that time the officer stopped her and she advises that he was rude and berated her.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>26 days - Open Investigation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complaint Number:</th>
<th>PC 2019-33</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Filed to OIPRD:</td>
<td>July 29, 2019</td>
</tr>
<tr>
<td>Received by PSB:</td>
<td>September 27, 2019</td>
</tr>
<tr>
<td>Conduct Complaint:</td>
<td>Discreditable Conduct</td>
</tr>
<tr>
<td>Allegation Date:</td>
<td>July 28, 2019</td>
</tr>
<tr>
<td>Investigation Update:</td>
<td>Opening stages of investigation.</td>
</tr>
<tr>
<td>Initial Complaint Summary:</td>
<td>The Complainant states that she was walking with her family in the downtown area when the officer stopped them and began questioning her partner. She advises that her partner is of Indian culture and that the officer stated he was looking for a &quot;black&quot; male that similarly dressed to him.</td>
</tr>
<tr>
<td>Disposition:</td>
<td>Active</td>
</tr>
<tr>
<td>Date Closed:</td>
<td>N/A</td>
</tr>
<tr>
<td>Complaint Timeline:</td>
<td>3 days - Open Investigation.</td>
</tr>
</tbody>
</table>
Background
The report provides the Board with a statement of revenue and expenditures for the nine month period ended September 30, 2019 as compared to the approved 2019 budget.

Report
Attached is the Operating Variance Report for the nine months ended September 30, 2019 which represents 75% of the budget year. Total year to date salaries and benefits are $38,239,968 or 73.4% of the annual budget, operating expenditures total $2,960,007 or 52.2% of the annual budget and revenues are $4,055,009 or 66.9% of budgeted revenue. Total net expenditures for the period were $37,169,158 or 71.8% of the approved net operating budget.

The following comments address significant expense and revenue variances for 2019.

Salaries & Benefits
Year to date police and civilian salary costs represent 73.4% of the annual budget. Included in the amounts are retirement payouts for six members who retired in the first quarter of 2019 and the contractual settlement for the collective agreements which were ratified on July 4, 2019.

Year to date overtime is 92.4% of the annual budget. Overtime costs are closely monitored, and non-essential overtime is not permitted.

Police and civilian benefits costs are 76.0% of the year to date budget. Benefits costs are typically higher during the first half of the year until CPP and EI premiums have reached their maximum annual contribution limits.

The salary and benefits costs which result from the impact of the WSIB Supporting Ontario’s First Responders Act have been segregated and reported separately on the attached report.
Building
Building expenditures incurred by the City of Barrie on our behalf have not yet been posted to our accounts. With the absence of actual charges, as assumption has been made that the full budgeted amount will be expended prior to year end.

Maintenance
Included in maintenance costs is $350,000 for annual software maintenance and licencing fees. Unanticipated costs pertaining to the CAD/OPTIC software upgrade have been reflected in projected costs and, as a result, a deficit will be incurred in maintenance in 2019.

Insurance
Insurance expense includes the annual fleet and liability insurance which is purchased in conjunction with the City of Barrie, the premium paid for Occupational Loss of Life coverage and charges incurred pertaining to insured legal claims against the service. Due to a positive insurance claims experience, a budgetary surplus in the amount of $50,000 is anticipated.

Revenue
Official notification of a significant reduction in grant funding was received in the first quarter of 2019. The Court Security Prisoner Transportation Grant (CSPT) and the Policing Effectiveness and Modernization (PEM) grants were reduced by $696,886 and $203,025 respectively which will result in a budgetary shortfall of $899,911. Efforts to mitigate the impact of the funding reductions have been undertaken, alternative funding sources are being explored and areas of reduced spending have been identified.

Late in 2018, funding under the Proceeds of Crime and Safe Horizons programs were approved. Corresponding revenue and expenditures pertaining to the first nine months of 2019 have been reflected in the financial report.

The typical fiscal period for grant reporting is April – March as stipulated by the Ministry administering the programs. Grant revenue is recognized as it is earned, and expenditures incurred. As a result, most of the funding is recognized during the period of April – December.

All required annual reports for the grant programs were submitted prior to the reporting deadlines.

Also included in revenue are billings for nine seconded positions for nine months of 2019

General revenue is 78.9% of the annual budget and includes fees generated from false alarm calls, non-volunteer criminal record checks, the sale of police reports and paid duty administration fees.

The City of Barrie has provided unbudgeted funding in the amount of $45,000 to assist with the repairs and enhancement of the downtown closed-circuit cameras. In addition, they have shared funding received under the Ontario Cannabis Legalization Implement Fund in the amount of $45,623 which will be used to offset increased costs associated with road safety and illegal cannabis storefront enforcement.
Financial Implication
As a result of the grant funding reduction, an overall year surplus is currently projected in the amount of $115,172. Financial management staff will continue to monitor the Service’s financial position and report accordingly

Prepared by:
Nancy Halas
Finance Manager
**BARRIE POLICE SERVICES BOARD**

**OPERATING VARIANCE REPORT**

For Nine Months Ended September 30, 2019

<table>
<thead>
<tr>
<th>Police Services Board</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>YTD</strong></td>
<td><strong>4,249,306</strong></td>
</tr>
<tr>
<td><strong>Projected YTD</strong></td>
<td><strong>4,543,475</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Police Services Board</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>YTD</strong></td>
<td><strong>50,019</strong></td>
</tr>
<tr>
<td><strong>Variance</strong></td>
<td><strong>5,665,741</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Salaries</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Police Salaries</strong></td>
<td><strong>27,421,044</strong></td>
</tr>
<tr>
<td><strong>Civilian Salaries</strong></td>
<td><strong>8,760,487</strong></td>
</tr>
<tr>
<td><strong>Casual Salaries</strong></td>
<td><strong>1,626,509</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Benefits</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Police Benefits</strong></td>
<td><strong>8,428,801</strong></td>
</tr>
<tr>
<td><strong>Civilian Benefits</strong></td>
<td><strong>2,861,753</strong></td>
</tr>
<tr>
<td><strong>Casual Benefits</strong></td>
<td><strong>186,948</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Legislative Impacts</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Salaries</strong></td>
<td><strong>1,334,346</strong></td>
</tr>
<tr>
<td><strong>Benefits</strong></td>
<td><strong>333,027</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Operating Expenditures</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Building</strong></td>
<td><strong>1,417,105</strong></td>
</tr>
<tr>
<td><strong>Vehicle maintenance and leases</strong></td>
<td><strong>768,000</strong></td>
</tr>
<tr>
<td><strong>Insurance</strong></td>
<td><strong>595,000</strong></td>
</tr>
<tr>
<td><strong>Operating supplies</strong></td>
<td><strong>476,651</strong></td>
</tr>
<tr>
<td><strong>Uniforms and equipment</strong></td>
<td><strong>361,466</strong></td>
</tr>
<tr>
<td><strong>Annual fees and levies</strong></td>
<td><strong>303,500</strong></td>
</tr>
<tr>
<td><strong>Staff development and wellness</strong></td>
<td><strong>269,000</strong></td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td><strong>251,418</strong></td>
</tr>
<tr>
<td><strong>Professional fees</strong></td>
<td><strong>113,900</strong></td>
</tr>
<tr>
<td><strong>Office supplies</strong></td>
<td><strong>71,500</strong></td>
</tr>
<tr>
<td><strong>Grant expenditures</strong></td>
<td><strong>57,805</strong></td>
</tr>
<tr>
<td><strong>Property and equipment rental</strong></td>
<td><strong>22,500</strong></td>
</tr>
<tr>
<td><strong>Meetings and travel</strong></td>
<td><strong>17,200</strong></td>
</tr>
<tr>
<td><strong>Memberships</strong></td>
<td><strong>14,281</strong></td>
</tr>
<tr>
<td><strong>Contribution to Child and Youth Advocacy Centre</strong></td>
<td><strong>90,000</strong></td>
</tr>
</tbody>
</table>

| Total Operating Expenditures | **5,407,544** | **28.5%** | **4,249,908** | **20.8%** |

<table>
<thead>
<tr>
<th>Revenue</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Grants and Surcharges</strong></td>
<td><strong>5,291,967</strong></td>
</tr>
<tr>
<td><strong>General revenue</strong></td>
<td><strong>750,000</strong></td>
</tr>
<tr>
<td><strong>Additional Funding - City of Barrie</strong></td>
<td><strong>16,000</strong></td>
</tr>
</tbody>
</table>

| Total Revenue | **6,057,967** | **4,055,009** | **66.3%** | **4,643,975** | **68.6%** |

| Net Budget | **51,763,385** | **37,169,158** | **(8.4)%** | **38,822,539** | **4.3%** | **1,653,381** | **(0.8)%** | **51,648,213** | **115,172** | **0.2%** |
Background:

On September 19th, 2019, the Barrie Police Services Board was presented with a report on Volunteer Record Check Fees. At that time, the Board requested clarification on the pricing structure as it relates to in-person, online and young applicants.

The current fee schedule is as follows:

<table>
<thead>
<tr>
<th>Type</th>
<th>In-person ($)</th>
<th>Online ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment</td>
<td>52.00</td>
<td>52.00</td>
</tr>
<tr>
<td>Student</td>
<td>32.00</td>
<td>32.00</td>
</tr>
<tr>
<td>Volunteer</td>
<td>No charge</td>
<td>12.00</td>
</tr>
<tr>
<td>Other</td>
<td>52.00</td>
<td>52.00</td>
</tr>
</tbody>
</table>

Applicants under the age of 18 are unable to use the online process. This is to prevent authentication failure (where the applicant would then have to attend the station to verify identification). Authentication is done through Moneris and involves a series of questions based on the applicant’s credit history. Under the age of 18, most applicants do not have a substantial enough credit file in order to properly authenticate.

Options

1. Apply a fee of $12 to in-person volunteer applicants to match the cost of the online volunteer record check.

2. Apply a fee of $20 to in-person volunteer applicants to closer align us with other services and encourage volunteer applicants to apply online, reducing foot traffic in the station. Applicants under the age of 18 will be charged $12 to match the cost of the online volunteer record check, since they are unable to use the online option.
Financial Impact

If half the number of walk-in applicants applied online, this would result in an estimated annual revenue increase of $20,000 ($12 fee) or $33,000 ($20 fee).

Recommendation

Implement a $20 in-person volunteer record check fee commencing in January 2020.

Implement a $12 in-person volunteer record check fee for those under the age of 18 who are unable to use the online option commencing in 2020.

Motion

That the Barrie Police Services Board implement a fee of $20 for in-person volunteer record checks and $12 for in-person volunteer record check applicants under the age of 18, commencing in January 2020.

Prepared by:

N. Lees #9048, Manager
Records and Information Management Services